

Refund Policy

All potential participants and parents/guardians should fully understand the refund policy prior to registering. There are limited roster positions on each team. We secure your position upon receiving your registration <u>and</u> full payment.

Refunds will <u>not</u> be issued <u>due to over scheduling or schedule conflicts</u> (i.e. other sports, Scouts, music lessons, etc.) of a participant. All Castle Pines Athletics programs require a minimum commitment of two hours per week. Any potential player schedule conflicts should be listed in detail at the time of registration. Participants who are unwilling or unable to participate will not be refunded for any practices and/or missed games. In addition, any practices and/or games cancelled due to weather or other unforeseen circumstances will not be refunded. We do our best to reschedule any cancellations, but no partial refunds will be given for any missed sessions.

Castle Pines Athletics also discourages participants from registering on the condition of being placed on a specific team, or with a specific player and/or coach. <u>Player and coach requests cannot be guaranteed, and players are placed on requested teams in the order the registrations are received</u>. In the event a player does not receive the team, coach, or player requested, refunds will **not** be issued.

Other conditions:

- We incur expenses for each player who registered and committed to our program, and absolutely no refunds are given if a player withdraws from the program after the start of the season.
- In addition, any practices and/or games cancelled due to weather or other unforeseen circumstances will not be refunded. We do our best to reschedule any cancellations, but no partial refunds will be given for any missed sessions.
- There are absolutely NO refunds for players enrolled in NFL flag football, soccer, soccer tots, basketball, baseball or T-Ball <u>once team information has been distributed</u>. We incur several expenses for your player and your registration is a commitment to play with our league.
- If a player withdraws from the program **prior to the distribution of team information**, only 50% of the participation fee will be refunded. Non-resident field fees will not be refunded, as these are transferred to the City of Castle Pines.
- Refunds are only considered in the event of an <u>illness, injury or other medical situation</u>; however, to be considered for a refund, Castle Pines Athletics must receive a signed note from the attending Physician stating the reason a player cannot participate. The refund may be pro-rated and administrative costs may be deducted.